



*Sales and Service of New and Used Wireline Trucks*

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## **WARRANTY**

Full comprehensive warranty for one year from date unit is commissioned into service. Supplier warranties to Texas Wireline Manufacturing are (12) months from receipt of part at Texas Wireline Manufacturing's facility; therefore, defective parts replacement process will be:

- (1) Customer will issue a PO to Texas Wireline Manufacturing for the part;
- (2) Texas Wireline Manufacturing will order and deliver the part to customer's location;
- (3) Customer is responsible for return of replaced part to Texas Wireline Manufacturing;
- (4) Once the part is returned to Texas Wireline Manufacturing and warranted by Texas Wireline Manufacturing's supplier, a credit will be issued to the customer.
- (5) However, if our supplier determines the defective part to have been abused or neglected, and will not honor their warranty, the customer will be responsible for the purchase cost of the replacement part.

Texas Wireline Manufacturing will repair warranty matters resulting from quality workmanship issues on Texas Wireline Manufacturing's part either:

- (1) At the customer's location with Texas Wireline Manufacturing providing the personnel and material to complete the job and customer providing transportation (materials and personnel) and shipping, and \$1200/day labor cost per employee.
- (2) At Texas Wireline facility, providing customer as notified Texas Wireline in advance and customer delivers unit to be worked on, Texas Wireline will inspect defective parts to be covered by warranty work and at our option will replace or repair any defective item covered by this warranty at our expense.

This warranty is further contingent upon proper use of the equipment and it will not apply to any item that has been misused or abused, or repaired or modified by anyone other than Texas Wireline Manufacturing.

Structural integrity of body guaranteed for 5 years, Texas Wireline Manufacturing will be responsible for repair/replacement of any structural deterioration at no charge to customer.

Chassis warranty information/maintenance manual is supplied by/covered by the chassis manufacturer; warranty will begin once completed unit is delivered into customer possession.

Texas Wireline Manufacturing, LLC